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107-1 Hearing: H.R. 2768, The "Medicare Regulatory and Contracting Reform Act of 2001", Serial No. 107-45, September 25, 2001, * United States. Congress. House. Committee on Ways and Means,2002 Aggressive Sales

Tactics on the Internet and Their Impact on American Consumers, S. Hrg. 111-513, November 17, 2009, 111-1 Hearing, *. ,2010 Problem Prevention Through Design for Supportability: Gaining Competitive Advantage from Customer Support , A Nation on the Line Jan M. Padios,2018-04-03 Jan M Padios examines the massive call center industry in the Philippines in the context of globalization race gender transnationalism and postcolonialism outlining how it has become a significant site of efforts to redefine Filipino identity and culture the Philippine nation state and the value of

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