

Call Centers FOR DUMMIES

Learn to:

- Locate, design, and build a call center
- Measure productivity and quality and set appropriate goals
- Gain efficiency through scheduling and technology
- Build and retain high-performance teams

**Réal Bergevin
Afshan Kinder
Winston Siegel
Bruce Simpson**



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N Colangelo

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Software Maintenance Success Recipes Donald J. Reifer,2016-04-19 Software Maintenance Success Recipes identifies actionable formulas for success based on in depth analysis of more than 200 real world maintenance projects It details the set of factors that are usually present when effective software maintenance teams do their work and instructs on the methods required to achieve success Donald J Reifer an award winner for his contributions to the field of software engineering provides step by step guidance on how to structure the job to complete all of the work related to the task [Call Centers for Dummies, 2nd Edition](#) Real Bergevin,2010 *IT troubleshooting a Beginners Guide* Joe Blanc, This book is for people considering a career in IT or for newly graduated students It gives you a heads up on what its like to work in IT as well as basic troubleshooting steps that will be expected of you in IT The book deals with topics such as what types of jobs are available and once you get the job what to do next

Machine Learning for Beginners Manish Soni,2024-11-13 Welcome to Mastering Deep Learning Comprehensive Study

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